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Invited Talk
Fighting with fire – can an organization prepare for a crisis?

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Abstract:

Can organization prepare for crisis? Crisis Management is like fighting with fire and like firefighters you need to be equipped: with tools, knowledge and experience which can be gained through trainings. Let's try to identify those aspects and translate them into crisis management process and to understand and learn how the challenges can be addressed. Tools are the easiest part to identify: applications, stakeholders, backups and much more. What about the knowledge? For such process you need to have policies, workflows, communication paths established. But what about training? Can we really prepare for unknown? In this presentation I will give an overview on how you can do it in practice. Crisis Management process described within this presentation reflects the implementation within Atos Group to address the expectations of internal and external stakeholders.

ISACA provides tools and resources for identifying, assessing, and managing IT risks, which are crucial in crisis management. Regularly published books, articles, and research on crisis management, along with numerous training sessions and workshops, strengthen organizational preparedness.

About the Speaker:

Anna Winiecka is currently Head of Security for BDS division within Eviden (part of Atos Group) responsible for Security, ISMS and managing the work performed by Security Officers for mentioned BDS division. In addition to that she is Global Process Owner of Security Incident and Event Management Process as well as Cyber Crisis Management and Global Service Owner for internally provided CERT services: CSIRT, Threat Intelligence, Advanced Threat Hunting and Phishing Control. Anna has over 16 years experience in IT and almost 10 years in Cybersecurity. She holds CISM, ISO27001 and ISO20000-1 Lead Auditor, ITIL v3 Foundation and ITIL Release, Control and Validation certificates. She holds Master's degree in Computer Science (Security of Information Systems) and Engineer's degree in Computer Science (Applied Informatics). Since 2022 Anna is Board Member of ISACA Warsaw Chapter in the role of Communications and Marketing Director and since April 2024 also Program Chair.

